



COMMUNITY
CARE
COMPASSION
for people in our town

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GTCC.org.uk



The Street Angels are back in Town!

After an enforced break due to coronavirus, the much-loved Guildford Street Angels have resumed their duties as the town's friendly night-time patrol, providing a calming presence and a listening ear. This is especially welcome at a time when confidence in town centres are in need of a boost.

Noelle Coe, our Town Chaplain said, "We have been working

very hard during lockdown to get our teams ready for the time when they are able to return to the streets – offering compassion and practical help, after hours. We now have new rota's in place, new operational guidelines and face masks at the ready. Initially, our volunteer Angels will be supporting anyone who becomes vulnerable at the earlier time of 10pm until 1.30am, on Friday and Saturdays, as many venues are currently operating shorter hours. We are so thrilled to be back onto the streets, helping the town return to normality in these unprecedented times. We are grateful to the support of so many partner organisations, such as the Police, Guildford Borough Council, Churches and Pub-watch, who have made this possible. We are looking forward to working with others to help people "Be

Cautious, Be Calm, Be Kind" when enjoying a night out – working together to get our town back on its feet, as safely as possible"

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Amanda Masters, Chief Executive of Experience Guildford said "We are so pleased to see the Street Angels back in action. They make the night-time offering so much more appealing to people coming back into Guildford for an evening out. We're proud to help supply them with the necessary PPE too to ensure the safety of their wonderful volunteers."

The volunteer Angels were welcomed back on the streets on Friday 31 July by Patron's, HM Lord Lieutenant of Surrey, Michael More-Molyneux and Lady Elizabeth Toulson, alongside other representatives and supporters. Guildford Town Centre Chaplaincy, which runs the Street Angel project said "We are very thankful for the generosity of Experience Guildford, Pub-watch and Surrey PPE, who have given a wide range of special equipment so that both our Street Angels and the daytime Experience Guildford Town Rangers are well protected, whilst local gin distillery, Silent Pool, support us too by helping provide their amazing sanitizer. We are so pleased to be back!"



Welcome to our new Patron

Guildford Town Centre Chaplaincy, is delighted to announce that HM Lord-Lieutenant of Surrey, Michael More-Molyneux, has become a Patron for the charity. He will serve alongside Lady Toulson, who was appointed the first Patron of the charity in 2018.

Michael More-Molyneux is Patron and President of a number of local and national charities and a longstanding supporter of the Chaplaincy, with fond personal memories of the chilly night spent with Guildford Street Angels, experiencing the tireless work of these volunteers. He has been a regular attendee of the Charity's Annual Commissioning Service at which the contribution of the volunteers is celebrated. At the most recent service held at Christ Church Guildford, a record breaking 30 new volunteer Angels were commissioned for duties having completed their training.

Chris Britton, Chair of the Board of Trustees, said "We are absolutely thrilled, honoured and hugely

grateful that our friend, HM Lord-Lieutenant for Surrey, has formally joined our GTCC family. It is a real endorsement of the work of our 130 volunteers who work so hard to spread compassion and care to the vulnerable in our town. Michael More-Molyneux has been a generous and loyal supporter of the work of the Chaplaincy for many years, we will be delighted to be able to count on his expertise and support as Patron as we look to develop our work in the post-coronavirus new normal environment"

Michael More Molyneux said, "I have seen first-hand the impact of the work of the Chaplaincy's Angelic volunteers' so it is an honour to give my backing to their activities, joining Lady Elizabeth Toulson DL, as Patron. I'm passionate about seeking new and sustainable ways to care for the vulnerable in our community and very much look forward to working closely with this excellent charity to explore ways I can help, to ensure that their highly valued and respected services continue to thrive now and in the future".

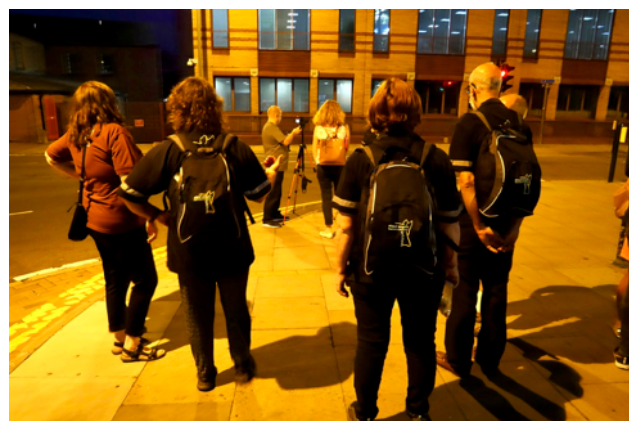
Revd Noelle Coe, Town Chaplain said, "Securing Mr More-Molyneux's support as Patron couldn't come at a better time for our Charity. Building on lessons learnt and success of our Street Angels we are now celebrating the extension of our newer Community Angels project in response to huge demand generated by the pandemic. Like other charities, our income has been reduced this year and so it is a real encouragement to have his personal support at this challenging time as we continue to work hard to serve the vulnerable in our locality"

Out & About

We're delighted that after a hiatus with some of our projects, all three elements of GTCC are now up and running again, all be it in different formats. We are very grateful to all those individuals, groups and companies and volunteers that have made this possible. Chaplains are now starting visiting again and SA's restarted again on July 31.

Our wonderful Community Angels have kept going throughout with a huge increase in referrals because of the social isolation challenges.

Clockwise pics Right Sue and Ross Clark who volunteer for different strands of our projects. New PPE equipment and rucksacks; Filming on the Guildford Streets in July; Outside Pop-world, reinvented as a bar whilst night clubs are closed and our wonderful Chaplain Noelle, trying out the new PPE.



Waitrose Generosity Displayed

Waitrose Guildford's Community Matters programme is still helping those in need despite the suspension of their popular "green tokens" scheme during lockdown. The town centre store recently recognised the much in demand "Community Angels" project, our befriending service to help those who are tackling loneliness and social isolation.

Waitrose Community Champions presented Anne Thornton, from the Chaplaincy's growing Community Angels project, with a massive cheque for £333 to support their work.

Anne thanked Waitrose for their gift adding:

"It is such a challenging time for the whole community and so we are very grateful that Waitrose has chosen to support Community Angels at this particular time. Our project has seen a 300% increase in demand for our befriending work during a period when our traditional fundraising events have had to be cancelled. This is such an endorsement of the work of our 60 trained volunteers who are reaching out to provide those in need with tailor-made support. Even before the arrival of coronavirus, we were seeing a huge demand for visits from our "Community Angels" reflecting a national increase of feelings of insecurity in people of all ages. Our volunteer Angels seek to reassure and re-engage people with their community, to enable them to live a full life. We hope to be able to return to making home visits as soon as possible, but in the meantime, we continue to take referrals from individuals, from social services, from the police and other organisations, directing support to the areas of greatest need"



Farewell to Community Angels Co-ordinator Rachel



It is with sadness we say a farewell to Rachel Guilford (pic left) who has been leading the Community Angels project for the last three years. Rachel has helped build up a strong team of volunteers, organising training and development events as well as linking in with key partners such as the Borough Council and local churches. We send a huge thank you to Rachel for all her hard work and wish her well as she moves to new things in Sheffield.

We are delighted to announce that Anne Thornton (our current Project Support

Assistant pic right) has accepted an offer to take up the position of Community Angels Coordinator, following Rachel's move to Sheffield.

Anne has started her new duties and we are really excited about entrusting this role to Anne as she can 'hit the ground running' remarked Chris Britton and Noelle Coe 'We know you will all join us in offering congratulations and our support to Anne as she takes on the mantle.'





GTCC featured regularly in local press, radio and social media

The Guildford Town Centre Chaplaincy has featured in numerous interviews and social media posts in the last few months. Chaplain Noelle has appeared twice on BBC Radio Surrey talking about the return of Street Angels to Guildford on a Friday and Saturday night. This was also picked up by the online Guildford Dragon and social media and the Christian Nightlife Initiative (CNI) Network.

On the first night Street Angels returned to Guildford a camera crew from our friends 'Delivered Social', a local social media design company, kindly came out with us and produced a short film showing the sorts of things we get up to and why we go out late into the weekend nights.

All these interviews and media coverage can be found on our media web page by clicking here www.gtcc.org.uk/media-gtccs-work/

We're also pleased to say that we have a growing following on our Facebook and Twitter accounts and when one of our recent pictures was posted on the Guildford Past and Present FB page it received over 300 'likes' or 'loves' with some interesting comments such as:

"Thank you for looking after our young people, sometimes they have too many beverages and need a little help"

"Any chance you can get some (SA's) in Godalming and Farncombe?"

"Street Angels helped my son recently when his last train was cancelled"

"Well done all"

Great to hear some good news for a change!

BBC SURREY
104 FM | 104.6 FM | bbc.co.uk/surrey

eagle
radio



The **Guildford Dragon**
NEWS



Surrey and Hants Biz Award Winners for 2020 are...

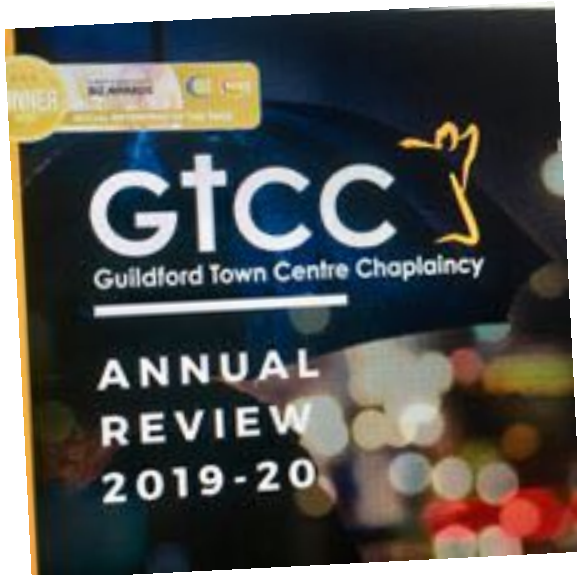
On the 21 May 2020 we were delighted to hear that we were finalist in the Surrey and Hants BizAwards. We had been nominated in the category 'Charity/Social Enterprise of the Year 2020. Well you can imagine our surprise and delight to find out that we had actually won the prestigious award. Thanks you Surrey and Hants BizAwards and Eagle radio for making this happen and celebrating the ongoing contribution our Angels are making week in and week out in Guildford.

Noelle Coe, Town Chaplain said "In these challenging times we are absolutely overjoyed to be recognised by winning the prestigious Eagle Radio BizAward's Social Enterprize of the Year 2020. Our team of volunteer Street Angels work tirelessly to support anyone who becomes vulnerable on our streets late at night, and they have earnt the respect and affection of all those involved in the town's vibrant night-time economy. During lockdown, for the first time in our 12 year of operation, our Angels have hung up their wings and are supporting others in different ways, including caring for the isolated with our befriending project, Community Angels. Our thoughts and prayers are with those whose livelihoods are dependent upon a thriving town centre, especially those in the hospitality and retail sectors.

We are really pleased to be back out on the streets again, supporting the homeless, providing a calming and caring presence where it is most needed, which is all part of helping the wider community gain confidence as normality is gradually restored. Thank you Eagle Radio for your support!



You can see the awards on Youtube via this link https://www.youtube.com/watch?v=62T_BEFYuwQ&feature=youtu.be Our award comes around 13 minutes in. An abridged version is now on our website media page. Thank you one and all!



We've recently published our Annual Review for 2019-20. It shares some amazing stats as to how our 115 volunteers have supported numerous vulnerable people in our town.

And it reflects some of the stories we've been told...

"I don't think I would have got through lockdown without your support, I would have been hiding in a room"

You can read our annual review here

<https://gtcc.org.uk/wp-content/uploads/2020/07/GTCC-Annual-Review-2019-20.pdf>

Funded by



We're thrilled to announce a generous gift of £5000 from the Community Foundation for Surrey towards the running costs of our befriending Community Angels project.

Thank you CFS, we really value your endorsement at this unsettling time, enabling our fabulous volunteers to care for the vulnerable in our town.



New Trustee

We're pleased to announce that Ruth Cheah has been appointed as a new GTCC Trustee, representing Guildford Baptist Church, Millmead Centre. Ruth is a volunteer with us and is an amazing cook and baker!

We thank Tim Weirs (Millmead) and Rev Andrew Norman (St Nicolas' C of E) who have recently stood down as GTCC Trustees.





With this addition of Hark we have mainly focused on our Street Angels project. Next time we will update you more fully on our other projects.

Community Angels, that has seen a 300% increase in its referrals during covid-19 and is planning to launch its first Hub based at St Saviours church.

We will also be able to tell you a little about the launch of our first GP based volunteer Chaplaincy and some of the places you will find our chaplains working in.

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Spring and summer saw a big increase in referrals to Community Angels, GTCC's befriending service for people facing loneliness and isolation. Although lockdown called a temporary halt to face-to-face support, we launched a telephone befriending service to meet this growing need. Boosted by off-duty Street Angels and a number of new volunteers, our befrienders have been offering a compassionate and supportive ear for the last six months, at a time when many of our clients were struggling with the suspension of other support services.

We're now resuming face-to-face visits, where safe and appropriate. The need for human connection in these uncertain times is greater than ever and our growing team of Community Angels is here to befriend, connect and empower our vulnerable neighbours to face the months ahead.



## Welcome Back Movie!



Our two Patrons Lady Elizabeth Toulson CBE DL and Michael More-Molyneux, HM Lord Lieutenant of Surrey, appeared on our promotional film welcoming back the Angels to our streets again.

The film also featured Jane Lyons, who chairs Guildford Pub-watch; Paul Cobb, from CobbStar Bar in the Angel Hotel, plus a number of staff and volunteers including SA and chair of Trustees, Chris Britton.

Our thanks to 'delivered social' who kindly donated their time and resources to make the film.

You can find the movie Youtube link on our web site [www.gtcc.org.uk/media-gtccs-work/](http://www.gtcc.org.uk/media-gtccs-work/)



## Farewell to Fiona

Fiona Ford, our experienced Street Angel project co-ordinator, has decided to move on to spend more time with her family, after spending the last 7 years nurturing this successful, award winning scheme as well as being a volunteer from near the beginning of Street Angels.

We are so grateful for the dedicated contribution that Fiona has made since she joined the team as a “bit of a stop gap”, embodying the values of Guildford Town Centre Chaplaincy, showing compassion and care for the volunteers that she has looked after so enthusiastically.

This announcement followed the news that Rachel Guilford, who had very capably helped establish and grow our Community Angel project, moved away from the area in July 2020, having joined GTCC in 2017.

GTCC feels very blessed to have seen the flourishing of both their Community Angels and Street Angels projects, under the guidance of these wonderful team members and now looks to the future to continue their work.

Here are some photos from Fiona's Street Angel year book!



- Top 1. with Paul Blakey MBE, founder/CEO of CNI Network & Street Angels
2. Catering for a GTCC event
3. At our 10th anniversary celebration
4. Receiving one of several long service awards
5. Commissioning service
6. With Rachel and Noelle

# Ways to give to GTCC

## SMS Text

To send a donation by text via your mobile provider please send an SMS message starting with the word ANGEL followed by your donation amount of either 5, 10 or 20, e.g. ANGEL10 would donate £10 Text Giving to the number 70085

**amazonsmile.co.uk** is a simple and automatic way for you to support a charity of your choice every time you shop, at no cost to you. When you shop at [smile.amazon.co.uk](https://smile.amazon.co.uk), you'll find the exact same low prices, vast selection and convenient shopping experience as [amazon.co.uk](https://amazon.co.uk), with the added bonus that Amazon will donate a portion of the purchase price to your selected charity.

To shop at AmazonSmile simply go to [smile.amazon.co.uk](https://smile.amazon.co.uk) from the web browser on your computer or mobile device each time you shop on Amazon. Choose Guildford Town Centre Chaplaincy as your charity and 0.5% of purchases will go to GTCC. Full details can be found on this link [About AmazonSmile](#)

GTCC and all our projects rely on generous giving from the local church community, organisations and individual donations. However, the real support comes from people getting involved either by giving their time volunteering on one of our projects, or dedicating time to pray for our town and the work we do. We need your support in order to continue this valuable work in our community.

It costs around £80,000 per year to run all of our three community projects. Outside of our generous church donors, much of our income comes from individual supporters who have set up monthly standing orders with Gift Aid declarations, so we can claim back the tax on their kind giving.

If you can help us out in this way, have links with local businesses which might like to nominate us as their chosen charity or want to see how you can support us in other ways please visit our giving page here:

<https://gtcc.org.uk/donate/>

## Gift Aided Regular giving

To find out more about how to give electronically and set up a regular gift download a Gift Aid donation form here: <https://gtcc.org.uk/wp-content/uploads/2018/02/GTCC-Donors-Gift-Aid-Declaration.pdf>

Further information is here: [https://gtcc.org.uk/wp-content/uploads/2018/04/2018\\_GTCC\\_Aid\\_Form.pdf](https://gtcc.org.uk/wp-content/uploads/2018/04/2018_GTCC_Aid_Form.pdf)

## GTCC EVENT DIARY 2020

Many of our planned activities for this year have had to be put on hold because of the Coronavirus situation. At the moment we have no confirmed dates in the diary, but we hope to have a commissioning service sometime in the new year:

**For further updates and to meet our Trustees and wonderful team please check our web site**

**[www.gtcc.org.uk](https://www.gtcc.org.uk)**

Next issue of Hark is planned for January 2021

GTCC Registered Charity Number  
**1126056**

You can also help by following us on Facebook or Twitter accounts detailed below and sharing our posts with friends and family from time to time to raise awareness



Guildford Street Angels  
Guildford Community Angels



@AngelsGFD  
@ComAngelsGFD